



# Fosterburg Water District

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## WELCOME TO FOSTERBURG WATER DISTRICT

We welcome you as a customer of the District and pledge to do our best to provide you with a safe supply of potable water. Listed below are items we feel you should be aware of:

### DISTRICT RULES AND REGULATIONS

#### SECTION 4 – USER’S RESPONSIBILITIES

1. The water line from the meter to your residence will be your responsibility and you will be billed for water lost due to improperly installed service lines. Service lines should be at least  $\frac{3}{4}$ " O.D. (outside diameter) for lines up to 50' and be constructed of Copper (Type K) or Polyethylene. If your service line will be over 50', contact the office for recommendations. All lines should be at least three feet deep having pressure rating of at least 160 PSI.
2. The service line, or any plumbing connected with the service line, cannot be connected to any other existing water source. Each family unit must have a separate service line and meter.
3. You are responsible for attaching your service line to the meter outlet. Your meter is NOT installed when your service is installed unless you notify our office in advance.
4. The meter yoke, which contains your meter, is in compliance with Environmental Protection Agency regulation and contains an anti-siphoning device. This device prevents any liquid on your side of the meter from entering into the District's main. The Illinois Plumbing Code Sec. 890.1130G6 states that a properly sized thermo expansion tank for new construction and/or existing buildings shall be installed. A properly sized relief valve shall be installed in pre-existing buildings. (See attached brochure for reference.)
5. District line pressures range from 30 to 140 PSI. To control the pressure in your domestic plumbing system, the installation of a pressure regulating valve at entry point to your system is recommended.

#### SECTION 4 – DAMAGE TO DISTRICT PROPERTY

**You are responsible for any damages to District property. This includes (but not limited to) the meter box, lid and frame, radio read transmitter, meter, hydrants, valves, etc. You will be liable for any damages caused by driving over District property with a vehicle, lawn mower, farm equipment, etc. If necessary, place a metal stake or post near the box to prevent driving over the equipment. It is your responsibility to prevent damage to the water service.**

#### SECTION 7 – PAYMENT OF BILLS

1. Your meter is read on the \_\_\_\_\_ day of the month. Billings are mailed approximately ten days later with the due date shown on the face of your billing. A copy of the District rate schedule and an example billing card are attached.
2. Water bills must be paid by the due date listed on the billing card to avoid a penalty. A late charge of 10% will be added to any unpaid balance if not in our office by 4:30 p.m. on the due date. FAILURE TO RECEIVE billing does not relieve customer of late charges. Unpaid after 30 days, the water will be shut off. A \$75 service fee will be charged to restore service and must be paid along with the delinquency before service is restored.
3. A \$25 service fee will be charged to transfer service. Any payments returned as un-payable are subject to a \$20 service fee.

District office is open Monday through Friday 8:00 a.m. to 4:30 p.m. except legal holidays. A payment slot is located at the drive up window for after hour payments.

Regular meetings of the District Board are held on the third Wednesday each month at 7:30 p.m. in the District office located at Main & Seminary Streets, Fosterburg, and are open to the public.